

Name:	Order Number:	Customer Number:

Street Address:	City, State & Postal Code:	Phone Number:

Email Address:

### RETURNS AND EXCHANGES

If for any reason you are not completely satisfied with your purchase, please return it with the merchandise return form.

**For assistance** USA & Canada: 1-800-771-2720  
International: (808) 486-1212

**Email and chat service support are available:**  
Mon-Fri 6am-5pm & Sat-Sun 6am-2pm Hawaii Standard Time.

### REFUND INFORMATION

- **Credit Card purchases:** Refunds are credited to the original card of use. If your original card is not available, a Crazy Shirts gift card will be issued. Please allow up to 72 hours for the credit to post to your credit card account.
- **Check purchases:** A refund check will be generated 7 to 10 days following the processing of your return and will be mailed to your billing address.
- **Gift Returns:** Refunds are issued in the form of a Crazy Shirts gift card.

### USA CUSTOMERS:

Want to exchange or return an item? The return shipping is on us! Please complete this form and go to [crazyshirts.com/returns](http://crazyshirts.com/returns) to generate your pre-paid return label.

Please allow up to 3 business days for processing once we receive it. For exchanges, you can expect your replacement items within 4-5 business days from the processing date.

**Please Note:** Original shipping charges are not refundable.

### INTERNATIONAL CUSTOMERS:

If for any reason you are not satisfied with your purchase, please complete this form and return it for a refund or exchange to:

Crazy Shirts  
C/O Returns & Exchanges  
4747 Ivy St.  
Aurora, CO 80011-1613

Please note: Return Shipping Charges are your responsibility. Original Shipping and duties/taxes paid by you are not reimbursable. For exchange orders you are responsible for shipping, duties & taxes on your replacement order.

## MERCHANDISE RETURN FORM

- Step 1. Indicate the return type, to the right.  
Step 2. Complete the merchandise fields below.  
Step 3. Pack item(s) to be returned in the original condition and include this form.  
Step 4. Ship via United States Postal Service (USPS) at no cost OR use courier of your choice at your expense.

### TO SHIP VIA USPS

- Visit [crazyshirts.com/returns](http://crazyshirts.com/returns) to generate your pre-paid return label.
- Affix the pre-paid return label to the package and ensure no other tracking labels are showing.
- Ship it via the United States Postal Service (USPS).

### Please indicate return type:

- REFUND | Credited to original form of payment  
 EXCHANGE  
 GIFT | Refunded or exchanged on a gift card

USE CODE CHART BELOW

### MERCHANDISE RETURNED:

Reason	Item Number	Size	Qty	Description	Price Each	Total

### I WOULD LIKE THESE ITEMS IN EXCHANGE:

1st Choice Item number	Alternative Item Number	Size	Qty	Description	Price Each	Total

### RETURN REASON CODES

QUALITY	TOO LARGE	TOO SMALL	SATISFACTION	SERVICE	OTHER
10 Design/Embroidery defect	30 Overall length	40 Overall length	50 Did not like style/color	61 Ordered wrong item/size	80 Changed mind since ordering
11 Faulty construction	31 Overall width	41 Overall width	52 Fabric too thin	62 Received wrong item/size	
15 Fabric issues - soil/stain/tear	34 Sleeve/Pant length	44 Sleeve/Pant length	53 Fabric too thick	64 Arrived too late	
21 Excessive shrinkage			54 Item not as expected	65 Duplicate order	
24 Garment faded			55 Dissatisfied with quality	70 Not as advertised	
25 Garment bled					